

GIANT SCREEN THEATER **FAQS**

General Admission tickets now include a Giant Screen film! Here are a few common questions and answers to help you take advantage of this new benefit.

Please be aware that all details are subject to change.

Q: How do I select my film and showtime?

A: There is not a separate ticket for films; admission is on a first-come, first-served basis. Entrance to the theater is in the Star Gallery and begins 15 minutes before showtime.

Q: What if I don't plan to see a film?

A: No action is necessary. Simply enjoy the experiences that interest you most.

Q: May I see more than one film?

A: One film is included with general admission. If you would like to see more than one film, you may purchase an additional ticket for \$5 each at the theater entrance (if capacity allows).

Q: Will groups be able to see a movie?

A: Groups are encouraged to arrive 15 minutes before their desired showtime. Your group members are not required to attend the same movie and showtime. Admission is on a first-come, first served basis. Advanced reservations are not available. Educational field trips will have the option to select a school program OR a film. Call our group sales team at 404.929.6320 to book a school program.

Q: I am a Fernbank member. Will I be able to take advantage of the film being included with my free general admission ticket?

A: Effective Jan. 3, 2022, all active members may see one film per person on their membership as part of their general admission ticket at no extra charge.

Q: What do I do if I'm late to my film?

A: Doors to the theater open 15 minutes before the start of each film. All audience members should be seated in the theater before the published film start time. There is no late seating permitted. If you miss the start time of the film you wanted to see, please enjoy another show time.

Q: Where do I go to enter and exit the Giant Screen Theater?

A: Please alert the theater agent that you would like to attend the screening and enter the Giant Screen Theater from the Star Gallery on Lower Level. At the conclusion of the film, please exit from the top of the theater to Entry Level (across from the Museum Store). For anyone needing ADA access, please see a Box Office agent and we will arrange entry through the theater exit, which allows for seating without the need to navigate the theater stairs.

HAVE A QUESTION THAT'S NOT COVERED?

Email us at Guest.Services@FernbankMuseum.org
so we can consider updating this info.