

Frequently Asked Questions

Q. Can my group arrive earlier than the birthday start time?

A. Your group is welcome to tour the Museum before and after the scheduled party time, however if you would like your guests to arrive before the scheduled party time to see the Museum, you will need to plan to pick up the tickets ahead of time and distribute them to your guests. The client is responsible for distributing tickets and wristbands to all guests.

Q. Can I bring food to the party?

A. Cake and ice cream are the only foods that are allowed to be brought into the Museum for birthday parties. If your group would like to order lunch from The Fernbank Café please fill out the Café Order Form one week prior to birthday party date; payment for food must be made prior to the birthday party date. Additional food or beverages made on the day of the event and you will be invoiced. If special dietary needs exist, please speak with the party coordinator to discuss other options.

Q. What kind of party decorations does Fernbank provide in the party room? Can I bring additional decorations?

A. Fernbank will provide tables with white linens, folding chairs and a dinosaur birthday throne for the birthday child. You are certainly welcome to bring additional decorations such as additional table cloths, centerpieces or decorative party hats, napkins, plates and cups. However, decorations that need to be hung from the walls or ceiling, or contain glitter may not be used. **Due to Fernbank's high ceilings in the Great Hall, helium balloons are not permitted in any area of the Museum.**

Q. What is in the goodie bags?

A. Goodie bags include several items from the museum store and will vary. Some examples include: Pencils, erasers, stickers, small games and toys. They do not contain candy.

Q. What do we DO in the room?

A. It's totally up to you! Many guests use the room like a "home base" to eat lunch, cake, open presents and then plan to see the museum. The Museum does not provide additional activities and Museum tours are self-guided; permanent exhibits include: ***A Walk through Time in Georgia, Fernbank NatureQuest, Sensing Nature*** and ***Reflections of Culture***.

Animal Encounter: An animal encounter is a great way to make any birthday party special! A Fernbank educator will visit your party with two live animals from the Museum's education collection. Party guests will learn fascinating facts about amphibians, reptiles or invertebrates and even get to touch one of the animal visitors! Cost: \$150. Animal Encounters are for ages 5+ and must be booked three weeks in advance.

See a film in the IMAX® Theatre: Films start at the top of every hour and are approximately 45 minutes long. Cost: When purchased as part of a birthday party package, IMAX® tickets are \$8 plus tax. Tickets must be purchased the week before the event.

Word Games and Puzzles: Fun Fernbank word games and activities are available for download on the birthday party website. There are also scavenger hunts available for download at <http://www.fernbankmuseum.org/education/online-resources.aspx>. Please print out and bring prior to your child's birthday party for a fun party activity!