

Policy for Personal Photography, including Engagement and Family Photos:

Fernbank Museum of Natural History allows photos and limited video to be taken on the property for personal use, including family photos, wedding announcements and social media. The photos/video may not be used for any commercial ventures and may not suggest that Fernbank is endorsing any content.

Everyone taking part in the photo session, including family members, engaged couples, the photographer/videographer, photo/video assistants and anyone else accompanying the group must pay museum admission. Wedding couples who have a signed contract to host their ceremony or reception at the Museum may contact their event coordinator for details on photo shoots without additional payment. All other personal sessions require the purchase of tickets for everyone involved*. (*Museum members receive free museum admission for those individuals included on the membership.)

All shoots are restricted to regular museum hours: (10 a.m. to 5 p.m. daily) Please note that there are often programming days offered in the Great Hall or in other Museum areas, so please check the [online calendar](#) if you are concerned about having tables and/or activities set up in areas of the Museum, including the Great Hall or Dinosaur Plaza. We are unable to issue refunds due to high volume attendance or event activity.

As a family attraction and an educational facility, Fernbank's top priority is our visitors' enjoyment of their museum experience. Therefore, photos and video may not interfere with our visitors' ability to access areas of the museum. No blocking of stairwells, exhibitions, common areas, traffic flow, request for silence or other disruption is permitted, and appropriate attire is required at all times. If your photo shoot affects regular museum operations or is not conducted in a professional manner, you may be asked to move or cease photography/videography.

If you will be bringing lighting or other equipment that requires set-up, you must request permission in advance by emailing guest.services@fernbankmuseum.org at least 5 business days in advance.

If your shoot is more extensive than point-and-shoot photography/hand-held video or if you think it may cause any disruption to regular operations, you must submit your request in writing to guest.services@fernbankmuseum.org at least 5 business days in advance with details on arrival time, date, and other pertinent details to ensure Fernbank's security team and other necessary staff are aware of your plans. Site fees may be assessed based on size of shoot, time on premises, set-up needs, use of photos/video, disruption to traffic flow and other factors.

If you are unsure if your photo shoot needs additional consideration or if you have any additional questions, please contact guest.services@fernbankmuseum.org.